

Medical Runs

Louisville Fire Department

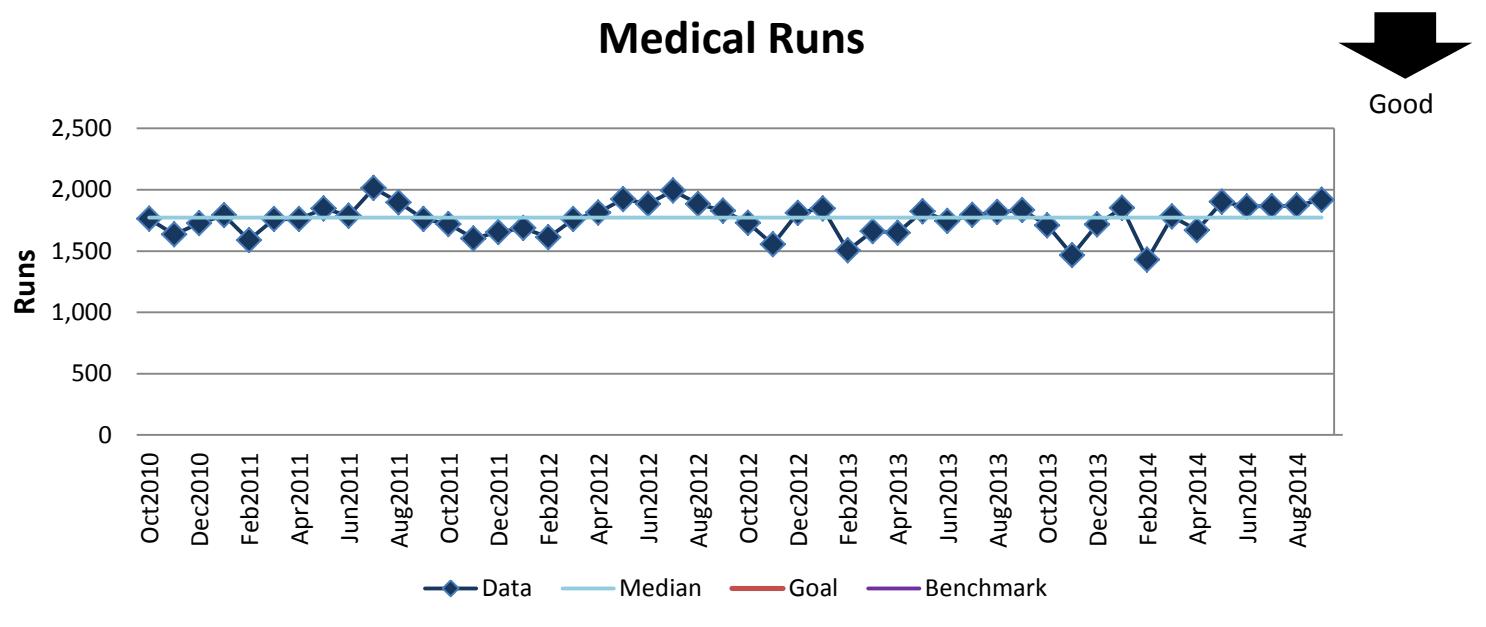


KPI Owner: Colonel Doug Recktenwald

Process: Fire Response

| Baseline, Goal, & Benchmark | | Source Summary | Continuous Improvement Summary | |
|---------------------------------------------------------------------------------|------------------------------------|------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| Baseline: CY12 = 1,790 Monthly Avg.; 21K Yr. Goal: N/A Benchmark: N/A | | Data Source: LFD Firehouse Software Goal Source: LFD LouieStat Reports Benchmark Source: N/A | N/A - Input Measure Measurement Method: A numerical account of how many resources respond to a single medical incident Why Measure: To determine the # of resources requested by the community for medical responses Next Improvement Step: TBD | |
| How Are We Doing? | | | | |
| Oct2013-Sep2014 12 Month Goal | Oct2013-Sep2014 12 Month Actual | | Sep2014 Goal | Sep2014 Actual |
| N/A | 21,046 | | N/A | 1,919 |
| Runs | Runs | | Runs | Runs |

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Root cause analysis is not applicable for input/demand for service measure.